

DESIGNED FOR EASY CARE & CLEANING

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Aluminum horizontal blinds are treated with Dust Shield™, an anti-static paint additive that inhibits dust build-up.
- Detailed cleaning instructions are included with every Hunter Douglas window fashion.
- **See the following charts for additional care and maintenance recommendations for most Hunter Douglas window treatments.**

RECOMMENDED CLEANING METHODS

- **Dusting.** Regular dusting maintains a like-new appearance of most blinds, shades, shadings and sheers.
- **Vacuuming.** For deeper cleaning, vacuum gently with a **brush attachment** of any vacuum cleaner.
- **Compressed air or hair dryer (non-heat setting).** Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics.
- **Stain-finished wood blinds.** Water may damage the surface, so use lemon oil or wood preservative to clean.
- **Aluminum horizontal blinds.** Use an over-the-counter blind cleaner with a soft cloth.
- **Vinyl and aluminum vertical blinds.** Reduce build-up of static electricity by applying a very thin film of detergent on all slats and vanes.
- **Bathtub cleaning/water immersion.** This method is used for Alternative Wood Blinds and Shapes, Modern Precious Metals™ aluminum horizontal blinds and most, but not all, honeycomb fabrics.

1. Immerse entire shade assembly in lukewarm water with mild detergent. Wash for five minutes by gently moving liquid around with your fingers.

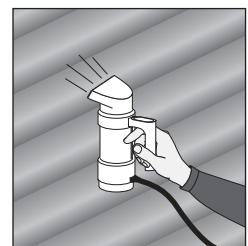
2. Rinse with clear water.
3. Close shade before removing from rinse water.
4. Hold rails and tilt the shade to allow excess water to drain off.
5. Re-install damp shade into window opening.
6. Lower shade all the way to allow it to dry completely.

NOTE: Honeycomb shades should be dried in fully lowered position. Certain honeycomb fabrics should not be immersed in water. Please consult the detailed cleaning instructions included with your shade for more specific information.

- **Avoid dry cleaning.** Most soft alternative window treatments do not require frequent cleaning. A light dusting with a vacuum cleaner brush attachment on a regular basis will keep them looking new for years.
- **Ultrasonic cleaning.** Professional ultrasonic cleaning is recommended for several products. Do not use this method for: Country Woods® wood blinds, EasyGlide®, UltraGlide®, PowerRise® and LiteRise® systems, Jubilance® Roman shades, EverWood®, WoodMates®, Silhouette® Bon Soir™, motorized systems, Skyrise®, Simplicity™, Vertiglide™, Nantucket™ Misty Harbor™ or metallized-backed shades.
- **On-site injection/extraction cleaning system.** This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. One of the leading companies that provides this service is **On-Site Cleaners**. They have a national network of trained professionals that can clean any soft, fabric-based Hunter Douglas product including Luminette® Privacy Sheers, Silhouette and Vignette® window shadings and Duette® honeycomb shades. Dry method is recommended for certain fabrics.

To locate the **On-Site** dealer nearest you, check the yellow pages or simply call **1-800-598-9043**. Hunter Douglas acknowledges these cleaning methods as being safe and effective. We cannot attest to the quality of equipment or services provided by any independent cleaning facility.

- **Steaming.** Steaming can be done to remove wrinkles from some fabrics. A hand-held travel size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended.



available through:

**RUFFELL
& BROWN**
WINDOW FASHIONS



Dusting



Vacuuming



Spot-Cleaning

Care and Cleaning

HELPFUL HINTS!

The following "helpful hints" have been outlined by product category for your use.



PVC, Faux Wood or Vinyl Products

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.

Wood Products

- Clean using a dry and soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with the soft brush attachment can also be utilized.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam or high moisture areas, rain or outside irrigation systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering cleaner.

Cloth Tapes

- Spot-cleaning with fabric cleaning wipes found at your grocery store is recommended for all tapes. These will typically not leave a stain or discolor the tapes. We suggest a cleaning test on the underneath side of the blind where the tape wraps around the bottom rail where any stain would be the least visible.
- 100% polyester tapes **can** be spot-cleaned with cool distilled water using a clean white cloth. Support the trim from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water. Let air dry. Woolite® can also be used on the 100% polyester trims.
- If the tape is shiny or has a luster, DO NOT USE WATER. It is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

available through:

**RUFFELL
& BROWN**
WINDOW FASHIONS

250-384-1230
www.ruffell-brown.com
1-2745 Bridge Street
VICTORIA'S WINDOW FASHIONS EXPERTS

Fabric Shades or Shadings

- Do **not** use **magnetic** cleaners such as a dusting mitt on room-darkening fabrics. This will damage the room-darkening backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric shades/shadings may seem perfect for an outdoor setting, all are recommended for indoor use only.

Sheers

When choosing an ultrasonic cleaning technician for Luminette® sheer fabrics, be sure to ask:

- Have you ultrasonically cleaned Luminette sheers for other customers?
- Do you have the proper equipment and Luminette product knowledge? The ultrasonic cleaning process requires the sheers to be removed from the home and transported back to the cleaning facility. And, sheers should be rolled on a tube during transport to minimize wrinkling and damage.
- Will the temperature of the bath water exceed 90°F? If the water temperature is higher than the recommendation, oxidation will occur in Evening Star® vanes.
- Is your tank long enough to accommodate the length of the sheer? (Very important.) The tank used should be **at least** as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

Questions? Contact the dealer from whom you purchased the product, or call the Hunter Douglas

Customer Information Center at:

1-888-501-8364

7:00 AM to 4:30 PM MST, Monday through Friday.



Care and Cleaning

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
ALTERNATIVE WOOD BLINDS AND SHAPES									
All Products	•	•	•	•	•	•			
APPLAUSE® HONEYCOMB SHADES									
Legends™ 3/8"	•	•	•	•	•	•	•	•	
Legends 3/8" Blackout	•	•	•	•	•	•		•*	
Legends 3/4"	•	•	•	•	•	•	•	•	
Legends 3/4" Blackout	•	•	•	•	•	•		•*	
Legends Double Honeycomb	•	•	•	•	•	•	•	•	
Affinity® 3/4"	•	•	•	•		•	•	•*	
Affinity Double Honeycomb	•	•	•	•		•	•	•*	
BRILLIANCE® PLEATED SHADES									
Aries	•	•	•	•					
Castille FR	•	•	•	•	•				
Child's Play	•	•	•	•	•		•		
Corsica	•	•	•	•	•		•		
Day Dreams	•	•	•	•					
Falling Leaves	•	•	•	•	•		•		
Fiesta	•	•	•	•					
Heirloom	•	•	•	•	•		•		
Irish Linen	•	•	•	•	•		•		
Irish Linen Micro	•	•	•	•	•		•		
Kashmir	•	•	•	•	•		•		
Mardi Gras	•	•	•	•					
Marseille	•	•	•	•	•				
Masquerade	•	•	•	•	•		•		
Rain Dance	•	•	•	•	•		•		
Salisbury	•	•	•	•	•		•		
Sheer Delite	•	•	•	•	•		•		
Sherwood	•	•	•	•	•		•		
Shimmering Forest	•	•	•	•	•		•		
Subdue	•	•	•	•	•				
Trieste	•	•	•	•	•		•		
Twilight	•	•	•	•	•				
Venetian Crinkle	•	•	•	•					
Versailles	•	•	•	•	•		•		
COUNTRY WOODS® WOOD BLINDS									
All Products	•	•	•	•	•				

*Dry method only.

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer	Spot-Cleaning	Bathtub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
DUETTE® HONEYCOMB SHADES									
Artisan™ 1/2" Semi-Opaque	•	•	•	•	•		•	•	
Batiste Refined 3/4" Semi-Opaque	•	•	•	•		•	•	•	
Batiste Textured 3/4" Semi-Opaque	•	•	•	•		•	•	•	
Classic 3/8" Semi-Opaque	•	•	•	•	•	•	•	•	
Classic Eclipse™ 3/8" Opaque	•	•	•	•	•			•*	
Commercial 3/8" Semi-Opaque	•	•	•	•	•			•	
Commercial 3/4" Opaque	•	•	•	•	•			•	
Commercial 3/4" Semi-Opaque	•	•	•	•				•*	
Elite™ 3/4" Semi-Opaque	•	•	•	•	•	•	•	•	
Elite Eclipse™ 3/4" Opaque	•	•	•	•	•			•*	
Encore™ Double Honeycomb	•	•	•	•	•	•	•	•	
Expressions™ 3/4" Semi-Sheer	•	•	•	•	•	•	•	•	
Majestic™ 1 1/4" Semi-Opaque	•	•	•	•	•	•	•	•	
Majestic Eclipse™ 1 1/4" Opaque	•	•	•	•	•			•*	
Opalessence™ 3/4" Semi-Opaque	•	•	•	•		•		•*	
Panache Encore™ Double Honeycomb	•	•	•	•	•	•	•	•*	
Panache™ 3/4" Semi-Opaque	•	•	•	•	•	•	•	•*	
Phenomena™ Triple Honeycomb	•	•	•	•	•	•	•	•	
Royale Refined Eclipse™ 1/2" Opaque	•	•	•	•				•*	
Royale Refined™ 1/2" Semi-Opaque	•	•	•	•			•	•	
Royale Textured™ 1/2" Semi-Opaque	•	•	•	•			•	•	
Whisper™ 3/4" Sheer	•	•	•	•	•	•	•	•	
HERITANCE® HARDWOOD SHUTTERS									
All Styles	•	•	•						

available through:

**RUFFELL
& BROWN**
WINDOW FASHIONS

Care and Cleaning

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer	Spot-Cleaning	Bathub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
JUBILANCE® ROMAN SHADES									
Baja	•	•	•	•	•				
Bali	•	•	•	•	•				
Dakota	•	•	•	•	•				
Fiji	•	•	•	•	•				
Flora	•	•	•	•	•				
Floral Impressions	•	•	•	•	•				
Garden in Bloom	•	•	•	•	•				
Kauai	•	•	•	•	•				
Milano	•	•	•	•	•				
Mohave	•	•	•	•	•				
Painted Daisy	•	•	•	•	•				
Palazzo	•	•	•	•	•				
Precious Metals	•	•	•	•	•				
Raw Silk	•	•	•	•	•				
Sonora	•	•	•	•	•				
Sweet Pea	•	•	•	•	•				
Tick & Toile	•	•	•	•	•				
Traditions	•	•	•	•	•				
Tropical Breeze	•	•	•	•	•				
LUMINETTE® PRIVACY SHEERS									
All Fabrics	•	•			•		•	•	•
MODERN PRECIOUS METALS™ ALUMINUM HORIZONTAL BLINDS									
All Products	•	•	•	•	•	•			
NANTUCKET™ WINDOW SHADINGS									
Front Street™ 2 1/2"	•	•	•				•	•	
Misty Harbor™ 2 1/2"	•	•	•						
Sea Breeze™ 2 1/2"	•	•	•				•	•	
Surf Side™ 2 1/2"	•	•	•				•	•	
PALM BEACH™ CUSTOM SHUTTERS									
All Products	•	•	•		•				
PROVENANCE® WOVEN WOOD SHADES									
Adelaide	•	•	•	•	•				
Haikou	•	•	•	•	•				
Hokkaido	•	•	•	•	•				
Kathay	•	•	•	•	•				
Mali	•	•	•	•	•				
Mandalay	•	•	•	•	•				
Mindanao	•	•	•	•	•				
Saipan	•	•	•	•	•				
Shogun	•	•	•	•	•				
Sumatra	•	•	•	•	•				
Tahiti	•	•	•	•	•				

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer	Spot-Cleaning	Bathub Cleaning/ Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
REMEMBRANCE® WINDOW SHADES									
Baja	•	•	•	•					
Bali	•	•	•	•					
Cortina	•	•	•	•	•				
Dakota	•	•	•	•	•				
Fiji	•	•	•	•	•				
Flora	•	•	•	•	•				
Floral Impressions	•	•	•	•	•				
Garden in Bloom	•	•	•	•	•				
Kauai	•	•	•	•					
Kid's Stuff	•	•	•	•	•				
Medina	•	•	•	•	•				
Milano	•	•	•	•	•				
Mohave	•	•	•	•	•				
Morocco	•	•	•	•	•				
New Orleans	•	•	•	•	•				
Painted Daisy	•	•	•	•	•				
Palazzo	•	•	•	•	•				
Pima	•	•	•	•	•				
Precious Metals	•	•	•	•	•				
Raw Silk	•	•	•	•	•				
Regency Moire	•	•	•	•	•				
Serenade	•	•	•	•	•				
Sheer Delite	•	•	•	•	•				
Sonora	•	•	•	•	•				
Sweet Pea	•	•	•	•	•				
Tick & Toile	•	•	•	•	•				
Traditions	•	•	•	•	•				
Tropical Breeze	•	•	•	•	•				
Umbria	•	•	•	•	•				
Windsor Linen	•	•	•	•	•				
SILHOUETTE® WINDOW SHADINGS									
All Fabrics except	•	•	•				•	•	
Bon Soir™ 2" & 3"	•	•	•					•	
VERTICAL BLINDS - ALL COLLECTIONS									
Aluminum	•	•	•	•	•		•		
Aluminum – Perforated	•	•	•	•	•		•		
PVC	•	•	•	•	•				
Fabrics	•	•	•				•	•	
VIGNETTE® WINDOW SHADINGS									
All Fabrics	•	•	•	•	•		•	•	•

*Dry method only.

available through:

**RUFFELL
& BROWN**
WINDOW FASHIONS